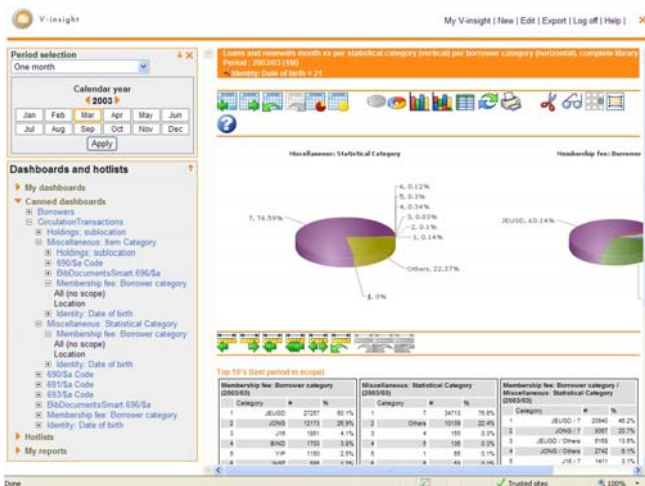


circulation transactions (loans, renewals), items (all, new, deleted), collection usage (which % is “on the shelf”, etc.), and search behavior in the Web OPAC. The library can also view “hot lists” such as the most popular works in circulation, in searching, etc. Users can select periods (day, month, quarter, year, and year types e.g. calendar, fiscal), choose a graphical display, view “hot spots” (e.g. statistics pertaining to branch, item category, etc.), view top lists, comparisons and tables.

project has already yielded numerous benefits with Library users checking out their own materials at a rate of nearly 60%. At the Turner Branch, the Library installed a sorting system that automatically places returns in their appropriate bin and prepares the items for transportation to their destinations. As a result, the Library has been able to free-up resources, create better work conditions and improve the services it offers to the community at large.



The sorting system...

For more information about V-insight, contact your local account representative or send an e-mail to info@vubis-smart.com.

RFID at Kingston Frontenac Public Library

Kingston Frontenac Public Library, located in Ontario, Canada, recently completed the installation of RFID technology in the Library’s 17 branches. All materials throughout the system were tagged, and Express Checkout Terminals were installed in 4 of the city libraries.

The implementation of RFID at Kingston followed a thorough analysis of multiple vendors. At the end of the evaluation process, the Library chose Libramation for the modern ‘look and feel’ of the RFID units and the system’s highly intuitive staff interface. The RFID

“The rationale for RFID was two-fold: the enhancement of services to our users alongside the improvement of the work environment for our staff,” says Lester Webb, Manager, Systems and Technical Services at Kingston Frontenac Public Library. “As users are now able to check-out their own materials, circulation staff has more time to provide users with personalized service. This means helping users select books for example or assisting them with finding information on the Internet. RFID also goes a long way in addressing patron privacy concerns; with self check-out, users feel comfortable borrowing books on any topic. Another important benefit of RFID has also been the increased outreach we have been able to do. With more staff time freed-up, we are able to reach out to more groups, such as seniors, teens and local businesses, and organize more events to promote our services.”

“Besides the service and outreach aspects, RFID has also helped improve the ‘physical’ work environment for staff,” continues Lester. “As our workforce ages, we

found that ailments related to the physical part of the job increased. RFID is helping us to reduce strains and even decrease the amount of keyboard typing."

Realizing reduced strain and greater efficiencies in the Library's administrative workflow is a central component of the RFID implementation. The system operates by communicating an item's ID to Vubis Smart, the Library's Integrated Library System (ILS), telling the ILS to check-in, check-out or renew an item. The ILS then communicates the new status of the item back to the RFID software. Once an item is checked-out, the security bit in the RFID tag is deactivated.



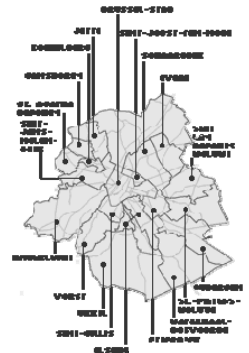
"Check-out, returns and renewals are done through the RFID system's staff interface," explains Lester. "We had to ensure therefore that the Libramation RFID system and the Vubis Smart ILS would properly interface with one another. This was easily accomplished in a much appreciated effort by Infor's Professional Services team, which extended the SIP2 protocol to work with Libramation. Looking back on a successful implementation, it is clear that RFID, together with Vubis Smart, has significantly strengthened our technological foundation and will position us to expand our services in the years that lie ahead."

Brussels Network of Flemish Public Libraries

Door Patrick Vanhoucke

Coördinator Brussels Network of Flemish Public Libraries (BruNO)

The Brussels network of Flemish public libraries, or BruNO, was developed by the Flemish Community Commission of the Brussels-Capital Region in order to support the automation of the Dutch language municipal public libraries in the 19 communities of the Brussels region in Belgium. The activities of BruNO are coordinated by the Brussels metropolitan public library, which has regional responsibilities.



In February 2005, the Brussels metropolitan public library migrated from its Vubis Original library system to Infor's Vubis Smart. The BruNO network was established along with the migration. Currently, 16 of the 19 municipalities in the Brussels region have a recognized Dutch language public library. By the end of 2008, 11 of these municipal libraries will be part of BruNO. All remaining libraries will have joined BruNO by 2010 or 2011.

Combined, the Brussels Dutch language public libraries employ 99 full-time staff and have approximately 44,000 registered users, 819,000 yearly visits, 677,000 printed and audio-visual materials, and an annual circulation of 1,402,000 (2006 data). Users also enjoy a wide array of additional services and activities.

The strength of the BruNO network lies in Vubis Smart, which removes technical constraints and administrative tasks from the hands of participating libraries. Important elements in this regard are the combined borrower database, as well as the shared bibliographic

